

GALENICA NEWS

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Contact Investor Relations: Felix Burkhard, CFO, Galenica Group
Media Relations: Fabio Colle, Communications Specialist, Galenica Group
Subject Click & Collect

Click & Collect: order online and collect from the pharmacy – including specialist advice

With “Click & Collect”, the Amavita, Sun Store and Coop Vitality pharmacies are expanding their online offering and, in doing so, the purchasing options for their customers. Opening hours are no longer an issue as customers can now order easily online and choose when and in which of the more than 330 pharmacies they want to collect their products. The new e-shop covers an initial range of some 9,000 products, which is constantly being expanded.

“Click & Collect” is simple: order an item online, choose a pharmacy, collect the product. The online offering already includes more than 9,000 products: non-prescription (OTC) and prescription medications via prescription upload as well as perfumes and beauty and healthcare products. The offering is constantly being expanded, with the aim of being able to sell the entire pharmacy range. All products can be ordered easily online from home, the office or on the move and collected during the desired time slot from one of the more than 330 Amavita, Sun Store or Coop Vitality pharmacies – including specialist advice in store, as the pharmacist is still the customer contact on health topics for the new digital services and offerings.

The future of shopping

Pharmacies are adapting to the growing demand for flexible shopping options with “Click & Collect”. People increasingly want to order outside of opening hours and decide themselves when and where they want to collect their goods. This is the future of shopping. Customers only pay for products when they collect them. Anyone who wishes to pre-order prescription medications online simply has to upload their prescription to the Amavita, Sun Store or Coop Vitality website via the prescription upload function. They can then collect the medication later – by showing the original prescription. Products that are not in stock can also be ordered via “Click & Collect”, avoiding unnecessary waiting time and delivery charges. Beauty and healthcare items are delivered to the customer’s home, as before.

The benefits of “Click & Collect” at a glance

- Collection location can be selected
- Saves time: the products are ready to collect
- Professional advice
- Possible to see and handle products before purchasing
- Payment only on collection
- No delivery charges

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“Click & Collect” is simple: order an item online, choose a pharmacy, collect the product. Now at Amavita, Sun Store and Coop Vitality.

For further information, please contact:

Fabio Colle, Communications Specialist
Tel. +41 58 852 85 17
E-Mail: media@galenica.com

Felix Burkhard, CFO
Tel. +41 58 852 85 29
E-Mail: investors@galenica.com

Galenica is the leading fully integrated healthcare provider in Switzerland. With nearly 500 own, joint venture and independent partner pharmacies, Galenica operates the largest network of pharmacies in Switzerland. In addition, Galenica further develops and offers well-known own brands and products, exclusive brands and products from business partners as well as a variety of on-site health services and tests for customers. Galenica is also the leading provider of pre-wholesale and wholesale distribution as well as database services in the Swiss healthcare market. Galenica is listed on the Swiss Stock Exchange (SIX Swiss Exchange, GALE, security number 36,067,446).

Additional information concerning Galenica can be found at www.galenica.com.

AMAVITA

Amavita is the largest pharmacy network in Switzerland with over 160 locations. Amavita stands for professional advice and a broad range of healthcare products, including prescription and non-prescription medications as well as healthcare products, natural remedies, medical supplies and products for babies. Amavita also offers a wide range of health services. Around half of the Amavita branches also carry a comprehensive range of high-quality cosmetics and perfumes. Amavita is a pharmacy format of the Galenica Group and is managed by GaleniCare.

Additional information concerning Amavita can be found at www.amavita.ch.

APOTHEKE SUN STORE

Sun Store was the first pharmacy chain in Switzerland and has around 100 branches. Over the years, Sun Store has consistently developed and grown. Sun Store's broad range comprises medications as well as products in the areas of health promotion, natural remedies, nutrition & diet, sport, mother & baby, organic and natural cosmetics, perfumes, etc. Sun Store is a pharmacy format of the Galenica Group and is managed by GaleniCare.

Additional information concerning Sun Store can be found at www.sunstore.ch.

coop vitality

*The **Coop Vitality** pharmacies are operated as a joint venture by Coop and the Galenica Group. At more than 70 locations throughout Switzerland, Coop Vitality offers a wide range of prescription and non-prescription medications, complemented by a broad selection of healthcare and dermocosmetic products, as well as an extensive offering in the area of alternative medicines. The Coop Vitality range also includes reasonably priced own brands.*

Additional information concerning Coop Vitality can be found at www.coopvitality.ch.