

Digital Health at Galenica

Lukas Ackermann, Head of IT & Digital Services

Investor Day, 14 October 2021, Interlaken

Galenica – Health and wellbeing are at the heart of what we do.

From vision to value – our 4 fields of activity



**Digital health services
along the customer journey**



e-Medication



Health Platforms

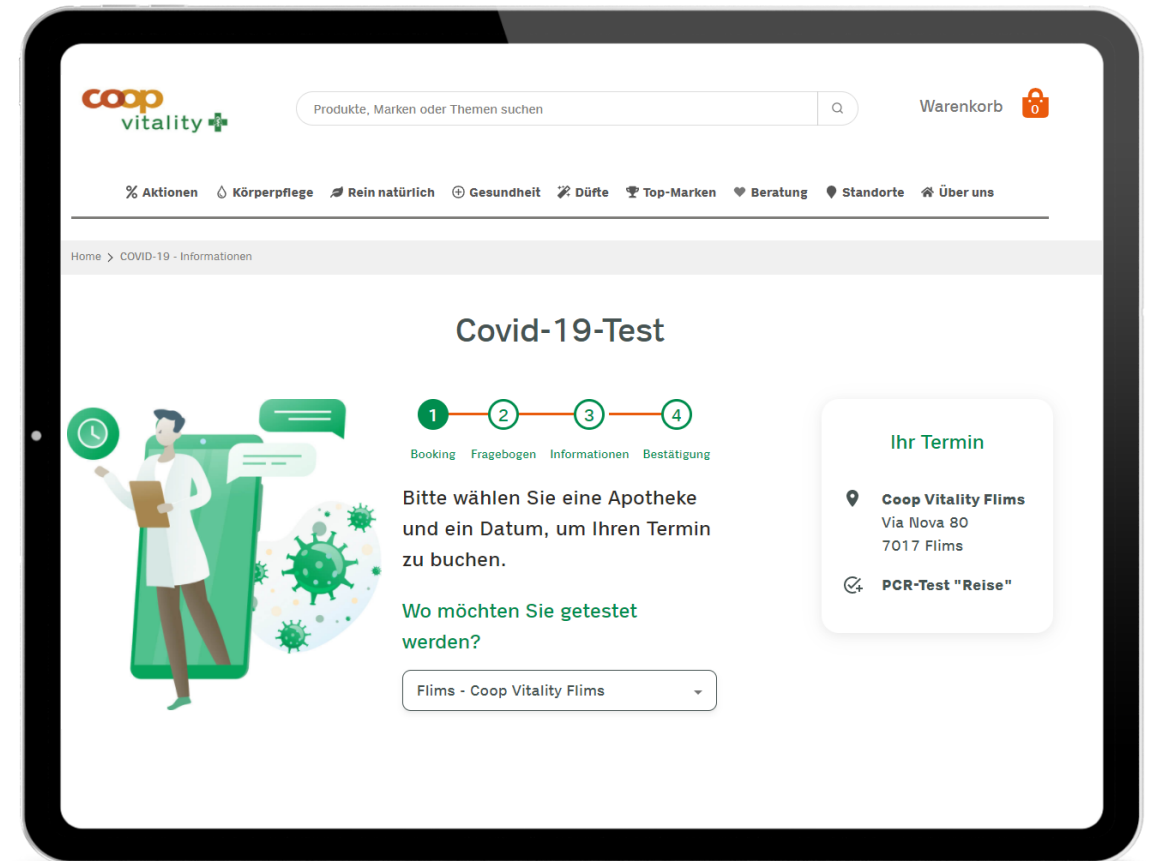
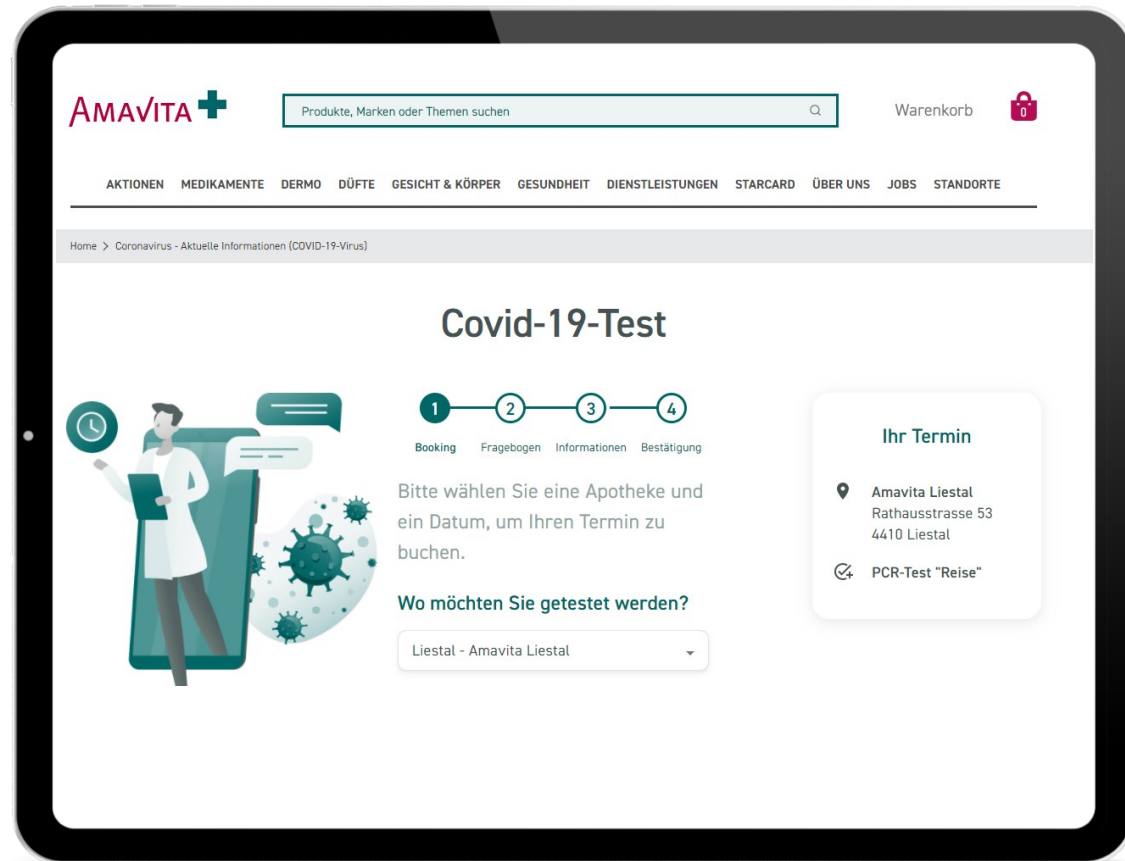


**Predictive Analytics &
Machine Learning**

Digital health services today: one platform to book appointments



Digital health services
along the customer journey

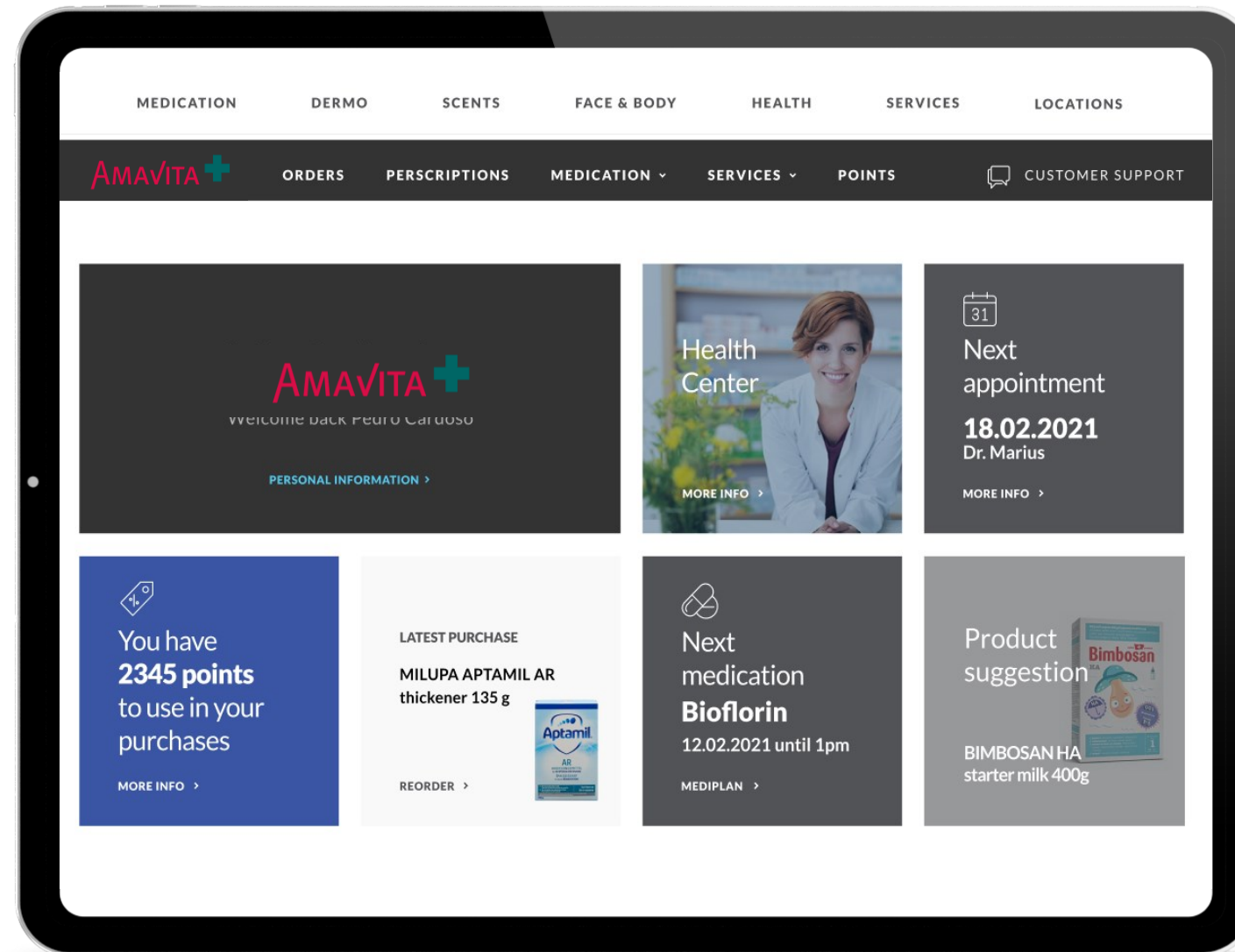


Same solution for Amavita, Sun Store and Coop Vitality

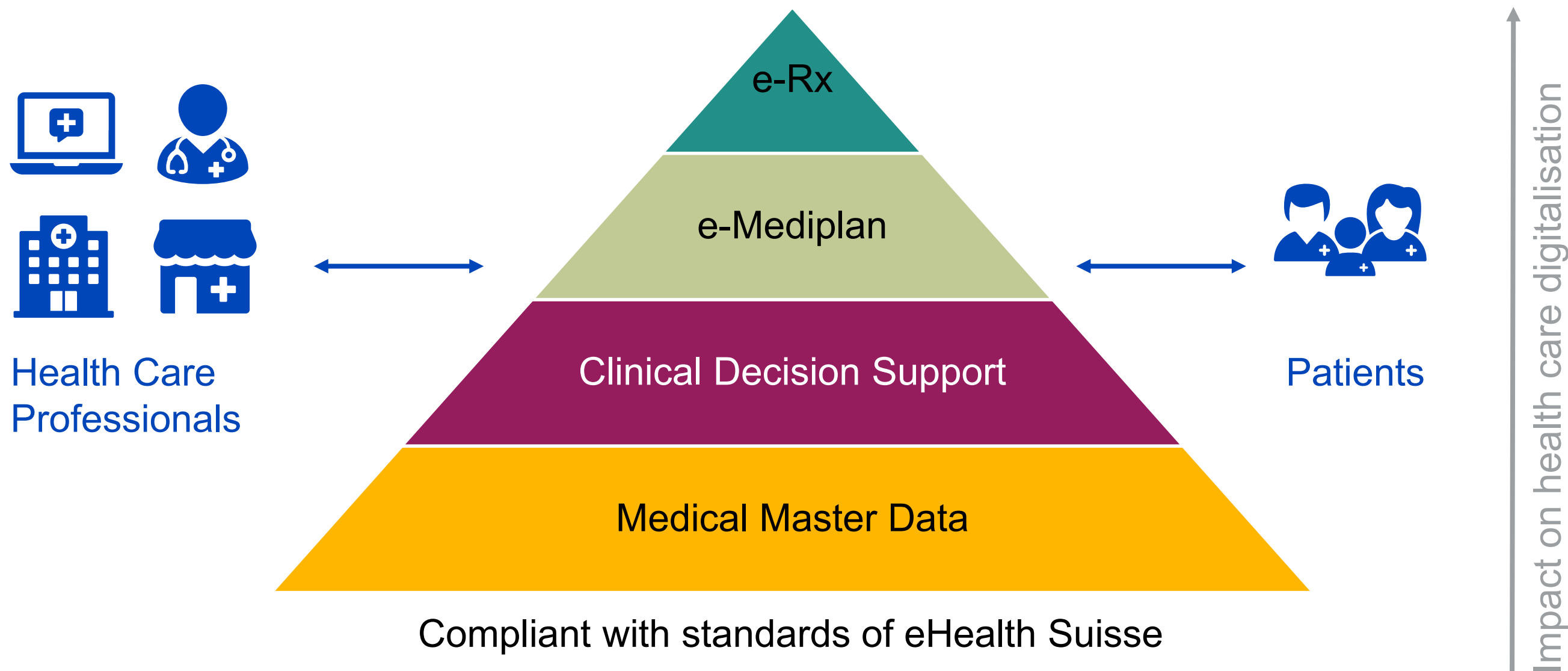
Customer dashboard: shaping the customer journey



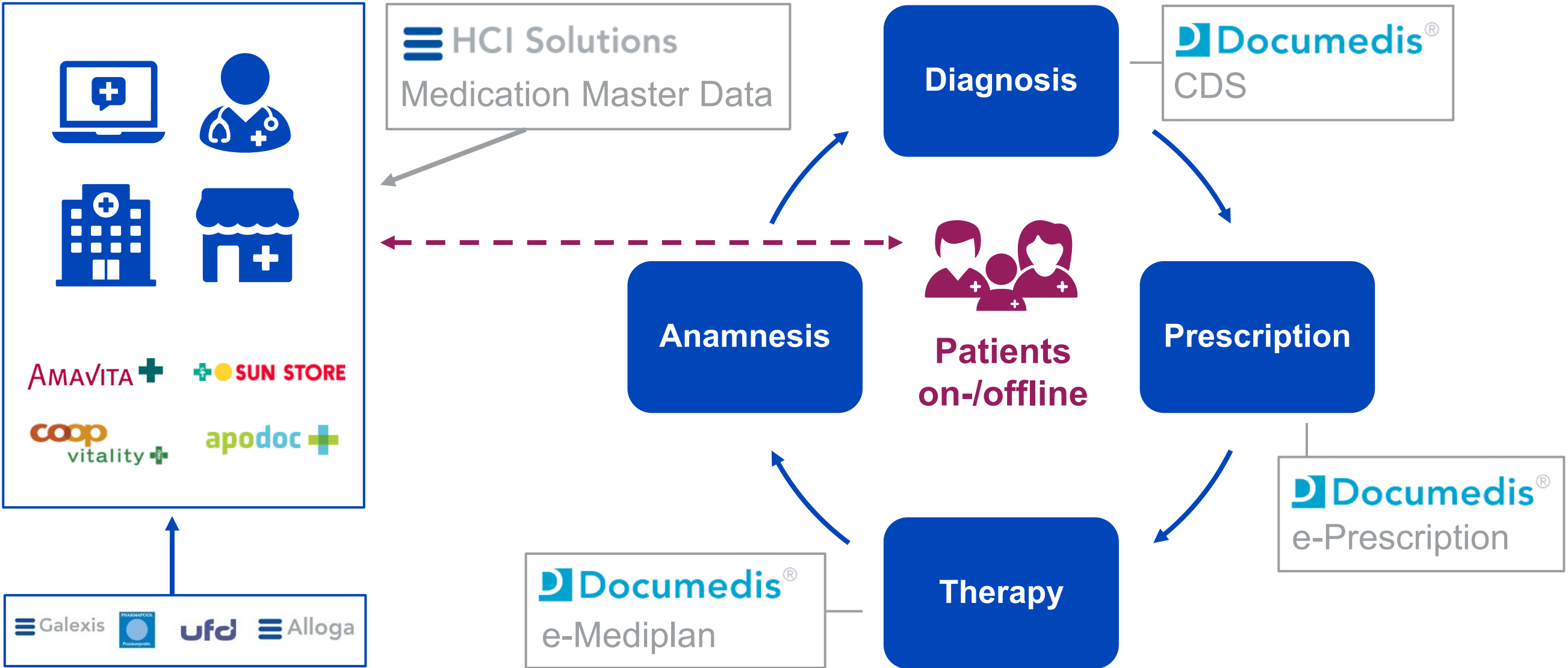
Digital health services
along the customer journey



Our approach towards more patient safety and convenience

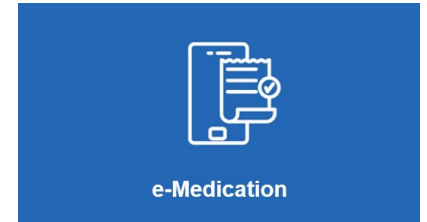


Facilitating the patient medication journey



e-Prescription timeline

Patient's free choice as a prerequisite



- Definition of customer journeys
- Technical development
- Documedis.CE ISO Certification
- Integration in Primary Systems (Hospitals & Doctors)
- Pilots with Medi24 and Online Doctor
- Onboard doctors and patients
- Further projects planned with Apodoc, EPR, etc.
- Market & political onboarding (PharmaSuisse, FMH)
- Leverage benefits with CDS.CE (safety for patients) and e-Mediplan (Convenience)

Develop
2020

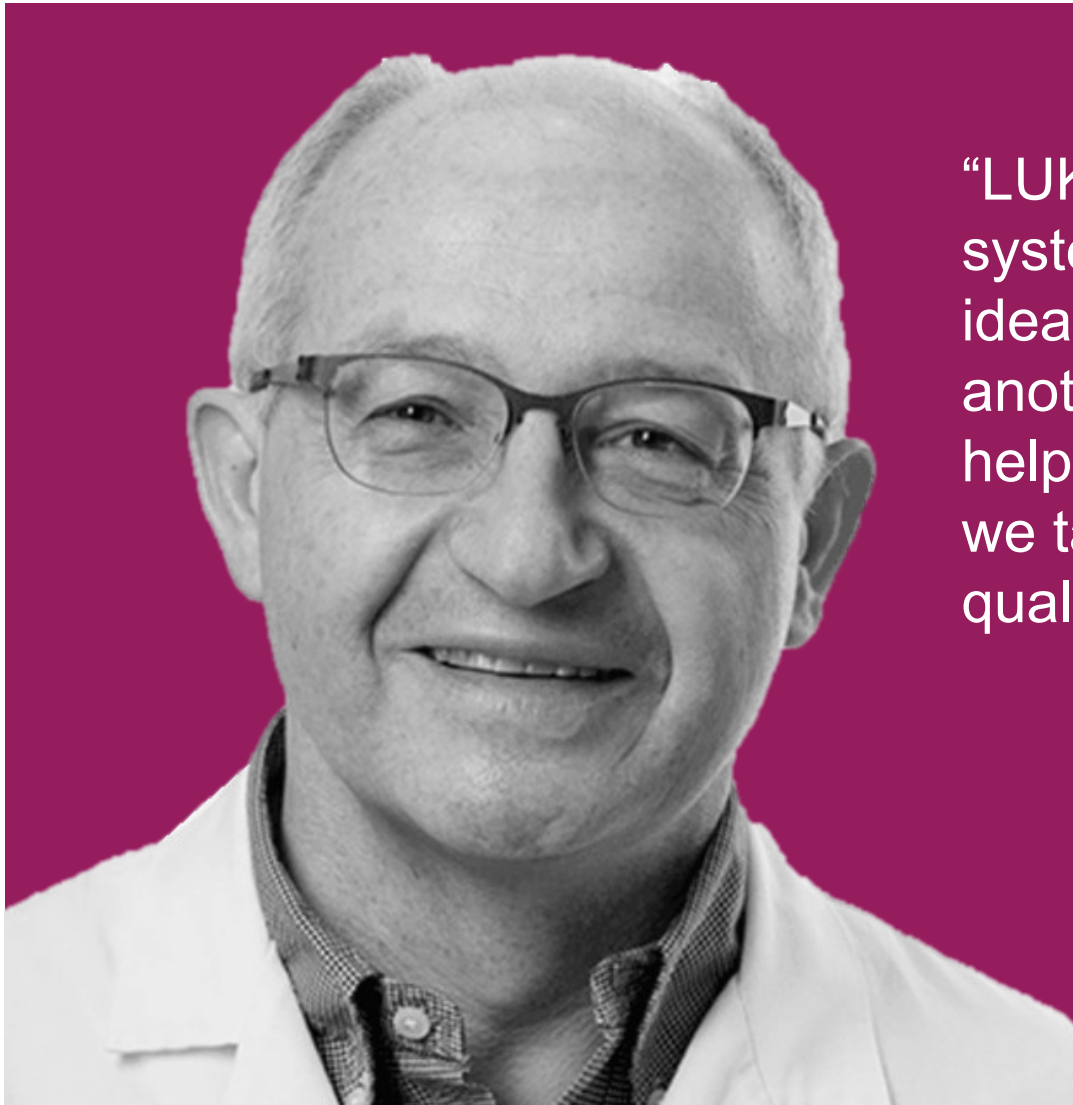
Integrate
2021

Onboarding
2022

Growth

CDS success story

Video
CDS

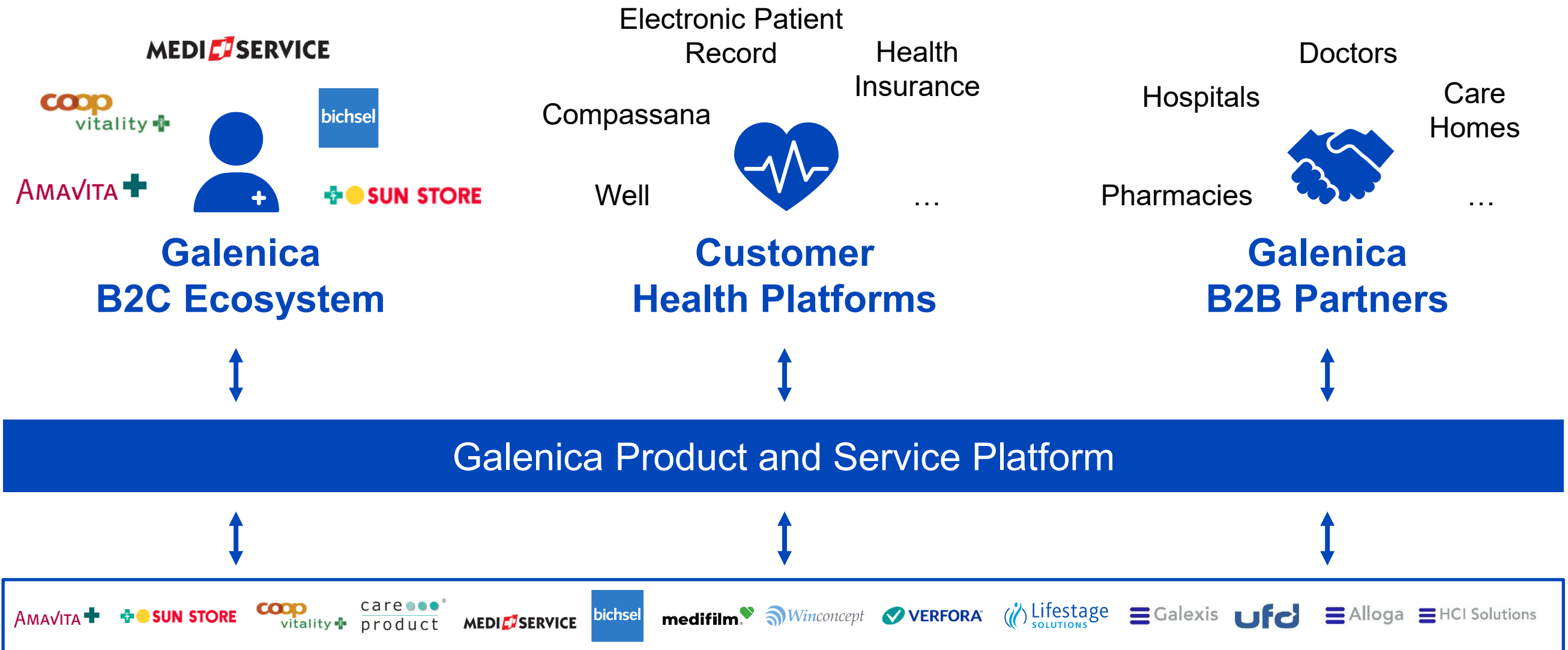


“LUKS has integrated the CDS from HCI Solutions into its systems since September 2019 already. This solution is ideal for us since it combines its own functionalities with another tool we use. This future-oriented decision support helps us in our daily operations. It further improves the way we take care of our patients and we can improve the quality of our treatments step by step.”

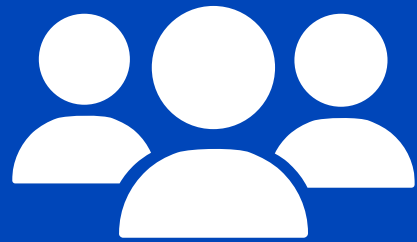
Prof. Dr. med. Balthasar Hug, MBA MPH, Physician Lead
Luzerner Kantonsspital

Galenica expands its technology platform

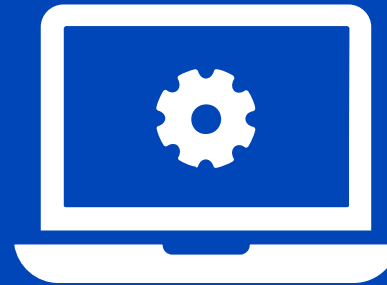
Collaboration according to national and open standards is key



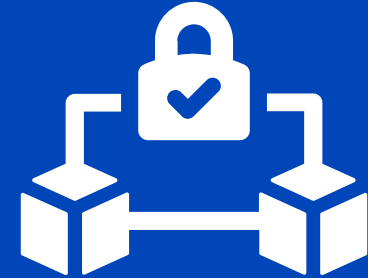
A visionary look ahead: leveraging the power of data



Ongoing creation of a
Data Analytics team



First proofs of
concept in machine
learning and
predictive analytics



Research on
blockchain
application for
e-Prescription

Summary



**Digital health services
along the customer journey**



e-Medication

Health Platforms



**Predictive Analytics &
Machine Learning**



Disclaimer

Disclaimer Galenica

Certain statements, beliefs and opinions in this presentation are forward-looking, which reflect the Company's or, as appropriate, the Company's directors' current expectations and projections about future events. By their nature, forward-looking statements involve a number of risks, uncertainties and assumptions that could cause actual results or events to differ materially from those expressed or implied by the forward-looking statements. These risks, uncertainties and assumptions could adversely affect the outcome and financial effects of the plans and events described herein. A multitude of factors including, but not limited to, changes in demand, competition and technology, can cause actual events, performance or results to differ significantly from any anticipated development. Forward-looking statements contained in this presentation regarding past trends or activities should not be taken as a representation that such trends or activities will continue in the future. As a result, the Company expressly disclaims any obligation or undertaking to release any update or revisions to any forward-looking statements in this presentation as a result of any change in expectations or any change in events, conditions, assumptions or circumstances on which these forward-looking statements are based. Neither the Company nor its advisers or representatives nor any of its of their parent or subsidiary undertakings or any such person's officers or employees guarantees that the assumptions underlying such forward-looking statements are free from errors nor does either accept any responsibility for the future accuracy of the forward-looking statements contained in this presentation or the actual occurrence of the forecasted developments. You should not place undue reliance on forward-looking statements, which speak only as of the date of this presentation.

Disclaimer IQVIA

© 2021, IQVIA AG

All rights reserved. The information may not be duplicated, stored, processed further, nor be made accessible in whole or in part to any third party without prior express and valid written permission of IQVIA AG. Terms used in connection with data/figures such as „patient“, „doctor“, „medical practice“, „prescriber“, or „pharmacy“ do not designate any personal data but exclusively anonymous information (according to applicable, valid data protection laws).

IQVIA utilizes highly sophisticated technologies and methods in order to ensure that all its Information Services meet the applicable data protection requirements, regardless of the way data are combined.